



COVID-19 UPDATE 3-20-2020

We are trying to find a balance between supplying your needs and reducing the spread risk

What We Are Doing To Keep You Safe

No customers have been in the store since Monday. We are checking employee's temperature each morning. We are adhering to the CDC guidelines of 6' social distancing, with customers and fellow employees. We are wiping down high touch areas hourly. When we pull your order everything is wiped down before it is placed in your box or bag. We encourage you to wipe them down when you unpack. We are not sharing phones or computers. Your order is taken and pulled by one person only.

Curbside Pick up

You can call you order in 713-864-6442

You can email your order ceramicstoreinc@sbcglobal.net

You can use our website to order ceramicstoreinc.com

Let us know what you want, we will pull your order. Just give us a call when you get here and we will come outside and get you loaded. For our safety and yours we will load into your trunk or truck bed. Please do not get out and help, we are minimizing contact for everyone's protection. We will text or email your receipts. We are looking at doing small local deliveries next week. These deliveries will be to your driveway or porch. We will not do inside deliveries.

Our Supply Chain

With California and other states being placed on lockdown our supply chain has been limited to the stock we have on hand. We have plenty of clay on hand now and we just received a Laguna clay shipment this morning. We want everyone to have the opportunity to get enough supplies to last for the next month or so in case the government shuts down nonessential businesses. We close at 4PM today and we will be closed tomorrow and Sunday. If we are allowed we will be here at 8:30AM on Monday. If you are working on a commission now's the time to make sure you have essential: tools, glaze, underglaze, kiln wash and cones.

Preservation of Glaze Materials

Preservation of your materials is crucial at this time. Make sure you are using a clean brush. Pour glaze into a small container instead of sticking your brush into the jar. Do not pour back into your glaze jar. Be aware that municipal water may contain enough bacteria to contaminate your jar glaze. We are approaching summer temps so make sure your glazes are as comfortable as you are. Heat can set off the gum solution in glazes, and we know how much you guys enjoy reclaiming and wedging clay. We will send out pointers on reclaiming next week.